

Corporate & Customer Overview & Scrutiny Panel - Partnership Sub-Group

Agenda and Reports

For consideration on

Friday, 26th January 2007

In the Committee Room 1, Town Hall, Chorley

At 9.15 am



PROCEDURE FOR PUBLIC QUESTIONS/SPEAKING AT OVERVIEW AND SCRUTINY MEETINGS

- Questions must be submitted to the Democratic Services Section by no later than midday, two working days before the day of the meeting to allow time to prepare appropriate responses and investigate issues if necessary.
- A maximum period of 3 minutes will be allowed for a question from a member of the public on an item on the agenda. A maximum period of 30 minutes to be allocated for public questions if necessary at each meeting of the Overview and Scrutiny Committee and its appropriate panels. This will provide an opportunity for members of the public to raise and ask questions on any issue falling within the remit of the Committee or Panel.

Chief Executive's Office

Please ask for: Ruth Hawes
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Date: 17 January 2007

Chief Executive: Donna Hall

Chorley
Council

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Chorley
Lancashire
PR7 1DP

Dear Councillor

CORPORATE & CUSTOMER OVERVIEW & SCRUTINY PANEL - PARTNERSHIP SUB-GROUP - FRIDAY, 26TH JANUARY 2007

You are invited to attend a meeting of the Corporate & Customer Overview & Scrutiny Panel - Partnership Sub-Group to be held in the Committee Room 1, Town Hall, Chorley on Friday, 26th January 2007 commencing at 9.15 am.

AGENDA

1. **Apologies for absence**

2. **Declarations of Any Interests**

Members of the Committee are reminded of their responsibility to declare any personal interest in respect of matters contained in this agenda in accordance with the provisions of the Local Government Act 2000, the Council's Constitution and the Members Code of Conduct. If the personal interest is a prejudicial interest, then the individual Member should not participate in a discussion on the matter and must withdraw from the room and not seek to influence a decision on the matter.

3. **Consideration of questions**

To determine the questions to be asked during the feedback sessions with the Councillors D Edgerley and J Walker.

9.45 AM

4. **Feedback session with Councillor Dennis Edgerley, Previous Executive Member for Customers, Policy and Performance**

To receive feedback from Councillor Dennis Edgerley, Previous Executive Member for Customers, Policy and Performance on the Lancashire Shared Services Contact Centre Partnership.

Continued....

10.30 AM

5. **Feedback session with Councillor John Walker, Executive Member for Customer, Democratic and Legal Services**

To receive feedback from Councillor John Walker, Executive Member for Customer, Democratic and Legal Services on the Lancashire Shared Services Contact Centre Partnership.

6. **Review of findings and conclusions**

To consider the findings and any conclusions arising from the feedback sessions.

7. **The Way Forward**

The Sub-Group will have a group discussion on the way forward on the Scrutiny Inquiry and in particular the issues to be considered at future meetings.

8. **Any other item(s) that the Chair decides is/are urgent**

Yours sincerely



Chief Executive

Distribution

1. Agenda and reports to all Members of the Corporate & Customer Overview & Scrutiny Panel - Partnership Sub-Group (Councillor Peter Baker (Chair) and Councillors Hasina Khan and Geoffrey Russell for attendance.
2. Agenda and reports to Paul Morris (Executive Director - Corporate and Customer), Asim Khan (Assistant Head of Customer Services) and Ruth Hawes (Assistant Democratic Services Officer) for attendance.
3. Agenda and reports to John Walker (Executive Member for Customer, Democratic and Legal Services) and Dennis Edgerley (Previous Executive Member for Customers, Policy and Performance) for attendance.

This information can be made available to you in larger print or on audio tape, or translated into your own language. Please telephone 01257 515118 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپکی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کیلئے براہ مہربانی اس نمبر پر ٹیلیفون

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